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10. Refunds policy: once sale is confirmed tickets cannot be refunded except in the case of a sold-out or cancelled concert.

OCM Richard Hamilton Building Oxford Brookes University Headington Hill Campus Oxford OX3 0BP
telephone. 01865 488369 fax. 01865 484952 email. info@ocmevents.org www.ocmevents.org

Browsers

In order to provide good accessibility some compromises have unfortunately had to be made in terms of full support for certain older browsers which do not support web standards, or support them unreliably or unpredictably. We strongly recommend that you use only the following browsers:

Windows:

- * Internet Explorer 6 - available at <http://www.microsoft.com/windows/ie/default.asp>. Many people have this on their Windows-based PCs already. If you don't have Internet Explorer, or if you have a version earlier than version 6, you should consider obtaining one of the Mozilla browsers (see below) instead, because they are small and quick to download.
- * Mozilla, Mozilla Firefox - all available at <http://www.mozilla.org/>
- * Netscape 7 or 8 (in Internet Explorer or Firefox rendering mode)
- * Opera 8 or above

Apple Mac:

- * Apple Safari - available at <http://www.apple.com/safari/>
- * Mozilla, Mozilla Camino / Firefox - all available at <http://www.mozilla.org/>

Linux:

- * Mozilla Firefox - available at <http://www.mozilla.org/>

The following browsers are not recommended on any platform - they will show the website but may not display the pages optimally:

- * Opera (Mac or PC, any version before 7)
- * Netscape (Mac or PC, any version before 7)
- * Konqueror (Linux, any version)

We appreciate that it might not seem easy or desirable to have constantly to upgrade your browser! If you do have an older browser, or one not on the list above, and you are unable or unwilling to change it, rest assured you will still be able to use the site, but you will not have the best viewing experience. Additionally most accessibility enhancements will not be available to you. We therefore again strongly recommend you upgrade your browser. If you'd like to read more about why this is a good idea more generally, visit the Web Standards Project.